DON'T SET THEM OFF

If you are witnessing a robbery, DO NOT press the hold-up button or call 911 until the robber has exited the branch and the doors are locked.

Mission: Get the robber out of the building.

NOT WORTH THE COIN

Comply within reason, and get the robber out of the branch as fast as possible.

Goal: Keep everyone safe. Then call 911!

GET TACTICAL

Be familiar with procedures and security devices, the location of hold-up alarm buttons/remotes, remote door locks, bait money, and GPS tracking devices.

Goal: Follow your training!

BE IN COMMUNICADO

In a non-robbery security event, use this code phrase to ask a coworker to covertly call 911:

"[Insert 'co-worker name'] is John Reeves in his office?"

THINK LIKE JOHN WICK

HALOCK®