#### **COMPLIANCE WEEK**

Five deliverables every cybersecurity team needs to survive, thrive and comply with the new SEC Cybersecurity Rule

#### Speaker:

- Jim Mirochnik, CEO HALOCK
- Hosted by: Aaron Nicodemus Compliance Week



### 5 Distinct Capabilities to Survive and Thrive

- Defining a Clear Line of Acceptable Risk below which you can accept risks and above which you must remediate (what the new SEC rules call "materiality").
- Ensuring your security program is **Legally Defensible** and complies with **the new SEC Cybersecurity Rule** (published July 26, 2023).
- Understanding the **Known Risk** to your organization.
- Providing the C-Suite with a **Roadmap** for your program that reduces risk to an acceptable level.
- Communicating Risks and Justifying Expenditure Requests in business terms.



# Overview and Resources

#### **Each Of These 5 Capabilities Features:**

- A Summary of the Fundamentals
- Sample Templates
- Options to Get Started

# **Survey Question #1**





Defining a Clear Line of Acceptable Risk above which you must remediate and below which you can accept

### **PROBLEM**: Cybersecurity & C-Suite Speak Different Languages

#### **Cybersecurity Language**

Speaks in Risks and Costs

#### Risks

Threats
Vulnerabilities
Impacts
Likelihoods
Risks

#### **Costs**

Your **Costs** to Remediate Risks

#### Mission

What you do for your Customers

#### **Objectives**

Your **Business Goals** 

#### **Obligations**

Your 3<sup>rd</sup> Party and Public Obligations

#### Business Language

Speaks in Terms *Beyond* Risks and Costs



# When the C-Suite Doesn't Receive the Information They Need, You Don't Receive the Budget You Need!



Unless you recently experienced a breach or the project has political clout, the Business wins the budget debate most of the time!



### **SOLUTION**: Docra

**Duty of Care Risk Analysis (DoCRA)** is the solution for creating a common language between Cybersecurity and Business!

**DoCRA** is based on the legal concept of "**Due Care**." This means, we must reasonably protect others from the harm we may cause them.

Due Care is the level of care that the <u>legal system expects an organization to</u> perform.

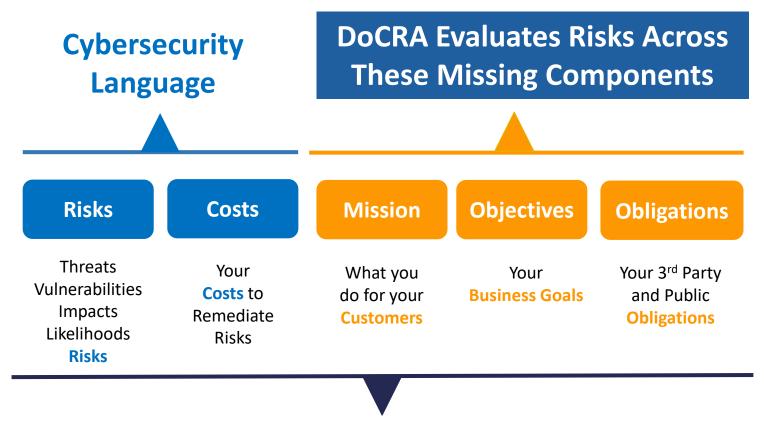


### How does DoCRA create a Common Language?

**DoCRA fills in the missing components** to create a

<u>common language</u> as a

universal translator.







# Defining the Line of Acceptable Risk Involves Evaluating Mission, Objectives and Obligations Impacts

Impact	Mission   What Do You Do For Your Customers	Objectives   Your Business Goals	Obligations   Your Public Duty
Definition	We work every day to be the leading global provider of high value, mission-critical solutions that help customers safely, reliably, and productively keep their goods and assets moving.	<ol> <li>To be a leading marketer and world class manufacturer of power transmission, aerospace, and specialty components, products &amp; systems and provide superior growth and command sustainable competitive advantage.</li> <li>To support annual operational and fiscal goals.</li> </ol>	<ol> <li>Protect personnel information.</li> <li>Protect customer information.</li> <li>Protect investor interests.</li> </ol>
5. Catastrophic	<b>5.00</b> ACME would not be able to help customers safely, reliably, productively keep their goods and assets moving.	<b>5.10</b> ACME could not operate as a profitable organization.	<ul> <li>5.10 Multiple customers would experience significant harm (financial, safety including loss of life, etc.) as a result.</li> <li>5.20 Personnel suffering irreparable harm including loss of life.</li> <li>5.30 Company reputation or stock value would suffer permanent, terminal loss of value.</li> </ul>
4. High	<b>4.00</b> Many customers would report that ACME could not help them safely, reliably, productively keep their goods and assets moving.	<ul> <li>4.10 Strategic plans or annual operational and fiscal goals would be severely off target and would require material investment or lost opportunity to recover.</li> <li>4.20 Would result in Business Unit failure.</li> </ul>	<ul> <li>4.10 Multiple customers would experience harm (financial, safety, etc.) as a result.</li> <li>4.20 A material count of personnel suffer harm such as identity theft, reputational damage, or financial harm.</li> <li>4.30 Company reputation or stock value would decrease long-term.</li> </ul>
3. Unacceptable	<b>3.00</b> Some customers would report that ACME could not help them safely, reliably, productively keep their goods and assets moving.	<ul><li>3.10 Strategic plans or annual operational and fiscal goals would be off target and outside of planned variance.</li><li>3.20 This would require countermeasures to recover.</li></ul>	<ul> <li>3.10 At least one customer would experience harm (financial, safety, etc.) as a result.</li> <li>3.20 A small set of personnel suffer harm such as identity theft, reputational damage, or financial harm.</li> <li>3.30 Company reputation or stock value would decrease short-term.</li> </ul>
2. Acceptable	<b>2.00</b> We would not expect to see customer satisfaction surveys describe a negative perception.	<b>2.10</b> Strategic plans would be off target, but within planned variance. <b>2.20</b> Annual operational and fiscal goals would be off target, but within planned variance.	2.10 Compromise of information assets may cause concern to customers but would not result in harm.  2.20 Compromise of information assets may cause concern to personnel but would not result in harm.  2.30 Compromise of information assets may cause concern to investors but would not result in harm.
1. Negligible	<b>1.00</b> No detected impact or impairment of mission.	1.10 Targets set in strategic plans remain on target. 1.20 Annual operational and fiscal goals remain on target.	1.10 CUI and customer information remains accessible only to approved parties.  1.20 Personnel information remains accessible only to approved parties.  1.30 Corporate value and stock prices are unaffected.



## Above That Line are "Unacceptable" Impacts

Impact	Mission   What Do You Do For Your Customers	Objectives   Your Business Goals	Obligations   Your Public Duty
Definition	We work every day to be the leading global provider of high value, mission-critical solutions that help customers safely, reliably, and productively keep their goods and assets moving.	<ol> <li>To be a leading marketer and world class manufacturer of power transmission, aerospace, and specialty components, products &amp; systems and provide superior growth and command sustainable competitive advantage.</li> <li>To support annual operational and fiscal goals.</li> </ol>	<ol> <li>Protect personnel information.</li> <li>Protect customer information.</li> <li>Protect investor interests.</li> </ol>
5. Catastrophic	<b>5.00</b> ACME would not be able to help customers safely, reliably, productively keep their goods and assets moving.	<b>5.10</b> ACME could not operate as a profitable organization.	<ul> <li>5.10 Multiple customers would experience significant harm (financial, safety including loss of life, etc.) as a result.</li> <li>5.20 Personnel suffering irreparable harm including loss of life.</li> <li>5.30 Company reputation or stock value would suffer permanent, terminal loss of value.</li> </ul>
4. High	<b>4.00</b> Many customers would report that ACME could not help them safely, reliably, productively keep their goods and assets moving.	<ul><li>4.10 Strategic plans or annual operational and fiscal goals would be severely off target and would require material investment or lost opportunity to recover.</li><li>4.20 Would result in Business Unit failure.</li></ul>	<ul> <li>4.10 Multiple customers would experience harm (financial, safety, etc.) as a result.</li> <li>4.20 A material count of personnel suffer harm such as identity theft, reputational damage, or financial harm.</li> <li>4.30 Company reputation or stock value would decrease long-term.</li> </ul>
3. Unacceptable	<b>3.00</b> Some customers would report that ACME could not help them safely, reliably, productively keep their goods and assets moving.	<ul><li>3.10 Strategic plans or annual operational and fiscal goals would be off target and outside of planned variance.</li><li>3.20 This would require countermeasures to recover.</li></ul>	<ul> <li>3.10 At least one customer would experience harm (financial, safety, etc.) as a result.</li> <li>3.20 A small set of personnel suffer harm such as identity theft, reputational damage, or financial harm.</li> <li>3.30 Company reputation or stock value would decrease short-term.</li> </ul>
2. Acceptable	<b>2.00</b> We would not expect to see customer satisfaction surveys describe a negative perception.	<ul><li>2.10 Strategic plans would be off target, but within planned variance.</li><li>2.20 Annual operational and fiscal goals would be off target, but within planned variance.</li></ul>	2.10 Compromise of information assets may cause concern to customers but would not result in harm.  2.20 Compromise of information assets may cause concern to personnel but would not result in harm.  2.30 Compromise of information assets may cause concern to investors but would not result in harm.
1. Negligible	<b>1.00</b> No detected impact or impairment of mission.	1.10 Targets set in strategic plans remain on target. 1.20 Annual operational and fiscal goals remain on target.	1.10 CUI and customer information remains accessible only to approved parties.  1.20 Personnel information remains accessible only to approved parties.  1.30 Corporate value and stock prices are unaffected.

Aligned with SEC rule's materiality clauses.

This is when you would disclose an incident.



### Your Likelihood Levels Define What is "Foreseeable"

Likelihood Score	Label	Description					
5	Continuous	This happens regularly.					
4	Common	This happens occasionally.					
3	Foreseeable, Expected	We are certain this will eventually occur, but it is not common.					
2	Foreseeable, Not Expected	This is plausible, but not expected.					
1	Not Foreseeable	This is not plausible in the environment.					



## Defining "The Line" of Acceptable Risk

#### Impact – At this impact level this organization wishes to remediate

3. Unacceptable 3.00 Some customers would report that ACME could not help them safely, reliably, productively keep their goods and assets moving.

3.10 Strategic plans or annual operational and fiscal goals would be off target and outside of planned variance.
 3.20 This would require countermeasures to recover.

**3.10** At least one customer would experience harm (financial, safety, etc.) as a result.

3.20 A small set of personnel suffer harm such as identity theft, reputational damage, or financial harm.

3.30 Company reputation or stock value would decrease short-term.



#### **Likelihood** – At this likelihood this organization wishes to <u>remediate</u>

3

Foreseeable, Expected

We are certain this will eventually occur, but it is not common.



#### **Defining "The Line"**

This organization decided that when an event likelihood is "Foreseeable, Expected" AND the impact is "Unacceptable" then this is their "line" at and above which they always will remediate.



# The LINE Identifies those Risks that <u>Require</u> <u>Treatment</u> and those Risks we Can **Accept**

The red line represents our Acceptable Risk Level (a "9"), below which we "accept" the risk and at or above which we must do something to "mitigate" the risk.

Risk ID	Risk Score	Risk Description	Likelihood	MISSION (For Our Customers)	OBJECTIVES (Business Goals)	OBLIGATIONS (3 <sup>RD</sup> Party & Public)
12	25	IT Security conducts informal assessments of all third parties prior to contract completion.	5	4	3	5
8	15	Secure application development is conducted by a third party that is non contractually obligated or coding securely.	3	4	4	5
2	12	All access requests are submitted via ServiceNow and executed by IT.	3	4	3	2
5	6	Passwords for privileged accounts not adequately managed	2	2	3	2
9	6	Employee onboarding lacks access roles	3	2	1	2



# **Survey Question #2**



2

Ensuring your security program is Legally Defensible and complies with the new **SEC Cybersecurity Rules** (published July 26, 2023).

## What is Duty of Care?

- Duty of Care is foundational for assessing liability in our legal system since 1842
- Duty of Care Risk Analysis (DoCRA) is the implementation of Duty of Care for Cybersecurity Risk Assessments
- DoCRA has had significant adoption
- Over 120,000 downloads of the CIS RAM 2.0 (DoCRA-Based Risk Assessment)
- DoCRA has been recognized and advocated by state Attorneys General to determine whether controls were legally "reasonable" during a breach
- Utilized by federal regulators to develop post-breach corrective action plans (injunctive relief)
- Implementing (and operating) DoCRA demonstrates your program is legally defensible.





### Background on DoCRA

- The DoCRA Standard was launched in 2018
- The DoCRA Council is a non-profit organization
- DoCRA donated a version of its Risk Assessment Methodology to CIS® (Center for Internet Security)
- CIS published the Risk Assessment Methods 1.0 and 2.1
   (CIS RAM), containing DoCRA, with the CIS Controls Version 8
- DoCRA can be utilized with CIS, NIST, ISO or any control set





# How DoCRA Covers all the Bases for a Legally "Reasonable" Implementation of Controls

Common to Risk Assessment Methods

		illilloll to Kisi	Assessine	iii ivietiiou		v <del></del>	LValuates Due Care			
Method	Considers Assets	Considers Vulnerabilities	Considers Threats	Estimates Likelihood	Estimates Magnitude of Harm to Self	Provides a Standard of Care	Estimates Magnitude of Harm to Others	Defines Acceptable Risk	Defines Reasonability	Evaluates Safeguard Risk
<b>DoCRA</b> Duty of Care Risk Analysis	•	•	•	•	•	•	•	•	•	•
ISO 27005	•	•	•	•	•	•	•	0	0	•
NIST 800-30	•	•	•	•	•	•	•	0	0	0
RISK IT	•	•	•	•	•	•	0	0	0	0
AIE Applied Information Economics	•	•	•	•	•	0	0	•	0	O
FAIR Factor Analysis for	•	•	•	•	•	0	0	0	0	0
Gap Assessments Audits, "Yes/No/Partial"	0	•	0	0	0	•	0	0	0	0
Maturity Assessments CMMI, HITRUST, FFIEC CAT	•	0	0	0	0	•	0	0	0	0
	0	Fully applies Required, but s Plausible, but s			* Provided by the DoCRA Council - www.docra.org					cra.org.



• Maturity Models and Gap Assessments do not satisfy regulations that require risk analysis to prioritize limited resources.

**Evaluates Due Care** 



# How DoCRA Covers all the Bases for a Legally "Reasonable" Implementation of Controls

Common to Risk Assessment Methods

		mmon to Kisi	Assessme	int ivietnou	5		Livaluates Due Care			
Method	Considers Assets	Considers Vulnerabilities	Considers Threats	Estimates Likelihood	Estimates Magnitude of Harm to	Provides a Standard of Care	Estimates Magnitude of Harm to	Defines Acceptable Risk	Defines Reasonability	Evaluates Safeguard Risk
<b>DoCRA</b> Duty of Care Risk Analysis	•	•	•	•	•	•	•	•	•	•
ISO 27005	•	•	•	•	•	•	•	0	0	•
NIST 800-30	•	•	•	•	•	•	•	0	0	0
RISK IT	•	•	•	•	•	•	0	0	0	0
AIE Applied Information Economics	•	•	•	•	•	0	0	•	0	•
FAIR Factor Analysis for Information Risk	•	•	•	•	•	0	0	0	0	0
Gap Assessments Audits, "Yes/No/Partial"	•	•	0	0	0	•	0	0	0	0
Maturity Assessments CMMI, HITRUST, FFIEC CAT	•	0	0	0	0	•	0	0	0	0
	•	Required, but seldom applied					ouncil - www.do	cra.org.		



<sup>•</sup> Maturity Models and Gap Assessments do not satisfy regulations that require risk analysis to prioritize limited resources.

**Evaluates Due Care** 



# How DoCRA Covers all the Bases for a Legally "Reasonable" Implementation of Controls

Common to Risk Assessment Methods

		mmon to Kisi	Assessme	nt wethou	5		Eva	luates Due	Care	
Method	Considers Assets	Considers Vulnerabilities	Considers Threats	Estimates Likelihood	Estimates Magnitude of Harm to Self	Provides a Standard of Care	Estimates Magnitude of Harm to Others	Defines Acceptable Risk	Defines Reasonability	Evaluates Safeguard Risk
<b>DoCRA</b> Duty of Care Risk Analysis	•	•	•	•	•	•	•	•	•	•
ISO 27005	•	•	•	•	•	•	0	0	0	O
NIST 800-30	•	•	•	•	•	•	•	0	0	0
RISK IT	•	•	•	•	•	•	0	0	0	0
AIE Applied Information Economics	•	•	•	•	•	0	0	•	0	O
FAIR Factor Analysis for Information Risk	•	•	•	•	•	0	0	0	0	0
Gap Assessments Audits, "Yes/No/Partial"	•	•	0	0	0	•	0	0	0	0
Maturity Assessments CMMI, HITRUST, FFIEC CAT	•	0	0	0	0	•	0	0	0	0
	•	Required, but seldom applied					* Provided by	the DoCRA Co	ouncil - www.do	cra.org.



- Maturity Models and Gap Assessments do not satisfy regulations that require risk analysis to prioritize limited resources.
- Only DoCRA requires impacts inside and outside the organization to be treated equally. This is the balancing test required by law

**Evaluates Due Care** 



## SEC Ruling on Cybersecurity – July 26, 2023



- This rule is intended to provide investors more consistent information to make decisions
- It applies to public companies registered with the SEC.
- If any of your customers or vendors are publicly traded companies, it's just a matter of time before they expect some for of this from your company as their 3<sup>rd</sup> party business partner.
- We will all need to comply with the new SEC Cybersecurity Rule in some shape or form.



# Cybersecurity Risk Management, Strategy, Governance, and Incident Disclosure by Public Companies – July 26, 2023



- Think of this as Sarbanes Oxley (SOX) for Cybersecurity.
- The intent is to provide investors transparent information about cyber risk management.
- They apply to public companies registered with the SEC.
- If any of your customers are **publicly traded companies**, expect them to <u>include you</u> in their third-party risk management (TPRM) program.
- This will set expectations for open communication about cyber risk for all businesses.



## New SEC Cybersecurity Rules: Think Sarbanes Oxley for Cybersecurity

- Official Version (186 pages)
  - https://www.sec.gov/files/rules/final/2023/33-11216.pdf
- Date Published
  - July 26, 2023
- Official Name
  - "Cybersecurity Risk Management, Strategy, Governance, and Incident Disclosure"
  - Filed as 17 CFR Parts 229, 232, 239, 240, and 249
- Applies to SEC Disclosure Reports for Investors
  - 8-K, 10-K, S-K, 20-F forms
- It requires accountability, transparency and communication to Management Team and the Board of Directors for public companies regarding their cybersecurity risks and incidents.





Regulation		Summary of Regulation	What Companies Will Need To Do	Do These 5 Capabilities Enable You to Deliver This?	How Do These 5 Capabilities Enable You to Deliver On This?
§229.106 (It Cybersecuri Risk manag and strateg	ity. (b)	Articulate clearly your  cybersecurity strategy "in sufficient detail for a reasonable investor to understand."	Describe how your <u>risk management</u> <u>program will inform your investors</u> about impacts that they would consider <u>material</u> .	Delivered	<ul> <li>DoCRA based         Calculated Acceptable         Risk Definition (CARD)         halock.com         docra.org     </li> </ul>



Regulation	Summary of Regulation	What Companies Will Need To Do	Do These 5 Capabilities Enable You to Deliver This?	How Do These 5 Capabilities Enable You to Deliver On This?
§229.106 (Item 106) Cybersecurity. (b) Risk management and strategy. (1)	Articulate clearly your  cybersecurity strategy "in sufficient detail for a reasonable investor to understand."	Describe how your <u>risk management</u> <u>program will inform your investors</u> about impacts that they would consider <u>material</u> .	Delivered	<ul> <li>DoCRA based         Calculated Acceptable         Risk Definition (CARD)     </li> <li>halock.com     </li> <li>docra.org     </li> </ul>
§229.106 (Item 106) Cybersecurity. (b) Risk management and strategy. (1)	Describe how "any such processes have been integrated into the registrant's overall risk management system or processes."	Companies will need to demonstrate a true risk-based management system (vs. maturity-based management system). Stating "Our maturity goal is to get to a 3.2" will not be sufficient.	Delivered	<ul> <li>DoCRA covers the bases of Legal Defensibility and SEC Cybersecurity Rule</li> <li>halock.com</li> <li>docra.org</li> </ul>



Regulation	Summary of Regulation	What Companies Will Need To Do	Do These 5 Capabilities Enable You to Deliver This?	How Do These 5 Capabilities Enable You to Deliver On This?
§229.106 (Item 106) Cybersecurity. (b) Risk management and strategy. (1)	Articulate clearly your  cybersecurity strategy "in sufficient detail for a reasonable investor to understand."	Describe how your <u>risk management</u> <u>program will inform your investors</u> about impacts that they would consider <u>material</u> .	Delivered	<ul> <li>DoCRA based         Calculated Acceptable         Risk Definition (CARD)         halock.com         docra.org     </li> </ul>
§229.106 (Item 106) Cybersecurity. (b) Risk management and strategy. (1)	Describe how "any such processes have been integrated into the registrant's overall risk management system or processes."	Companies will need to demonstrate a true risk-based management system (vs. maturity-based management system). Stating "Our maturity goal is to get to a 3.2" will not be sufficient.	Delivered	<ul> <li>DoCRA covers the bases of Legal Defensibility and SEC Cybersecurity Rule</li> <li>halock.com</li> <li>docra.org</li> </ul>
§229.106 (Item 106) Cybersecurity. (b) <b>Governance</b> . (2)(ii)	Describe the processes by which Management is informed of risks and incidents	Companies will need Management to be informed in business terms of risks, incidents and risk reduction progress.	Delivered	<ul> <li>Reasonable Risk SaaS         Executive Status         Management Report     </li> <li>reasonablerisk.com</li> </ul>



Regulation	Summary of Regulation	What Companies Will Need To Do	Do These 5 Capabilities Enable You to Deliver This?	How Do These 5 Capabilities Enable You to Deliver On This?
§229.106 (Item 106) Cybersecurity. (b) Risk management and strategy. (1)	Articulate clearly your  cybersecurity strategy "in sufficient detail for a reasonable investor to understand."	Describe how your <u>risk management</u> <u>program will inform your investors</u> about impacts that they would consider <u>material</u> .	Delivered	<ul> <li>DoCRA based         Calculated Acceptable         Risk Definition (CARD)         halock.com         docra.org     </li> </ul>
§229.106 (Item 106) Cybersecurity. (b) Risk management and strategy. (1)	Describe how "any such processes have been integrated into the registrant's overall risk management system or processes."	Companies will need to demonstrate a true risk-based management system (vs. maturity-based management system). Stating "Our maturity goal is to get to a 3.2" will not be sufficient.	Delivered	<ul> <li>DoCRA covers the bases of Legal Defensibility and SEC Cybersecurity Rule</li> <li>halock.com</li> <li>docra.org</li> </ul>
§229.106 (Item 106) Cybersecurity. (b) Governance. (2)(ii)	Describe the processes by which Management is informed of risks and incidents	Companies will need Management to be informed in business terms of risks, incidents and risk reduction progress.	Delivered	<ul> <li>Reasonable Risk SaaS         Executive Status         Management Report     </li> <li>reasonablerisk.com</li> </ul>
§229.106 (Item 106) Cybersecurity. (c) <b>Governance</b> (1)	Describe Board of Directors oversight on cybersecurity risks and a description of how Board of Directors are informed.	Companies will need to <u>convey risks</u> and key decisions to <u>Board of Directors</u> in <u>business terms</u> .	Delivered	<ul> <li>Reasonable Risk SaaS         Expenditure Approval         Board of Directors         Report</li> <li>reasonablerisk.com</li> </ul>

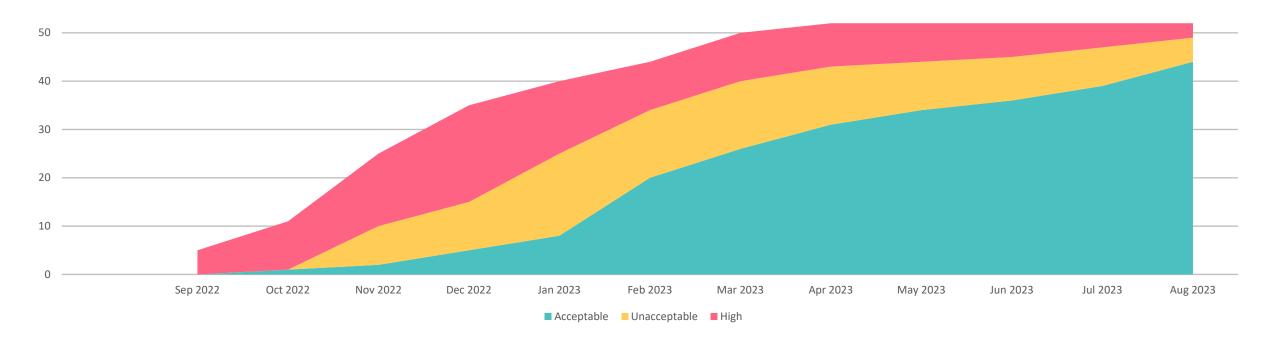


3

# Understanding the Known Risk to your organization.

### Big Picture: Program Progress Over Time

	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023
High	5	10	15	20	15	10	10	9	8	7	5	3
Unacceptable			8	10	17	14	14	12	10	9	8	5
Acceptable		1	2	5	8	20	26	31	34	36	39	44
Total	5	11	25	35	40	44	50	52	52	52	52	52





# How Does Our Average Risk Score Compare to the Acceptable Risk Level?

- Our Current Average Risk Level across the entire Risk Register is 10.0
- Our Acceptable Risk Level is 8.0
- We are not yet where we want to be, but we are trending there

Average Risk Level Over Time





# Given that Averages Can Hide Outliers, List All Unacceptable Risks

24	Centralize Security Event Alerting Status: In Progress	20
52	Establish and Maintain a Data Management Process Status: In Progress	16
49	Establish and Maintain a Data Inventory Status: In Progress	16
50	Securely Dispose of Data Status: In Progress	12
31	Test Data Recovery Status: In Progress	12
12	Train Workforce on Data Handling Best Practices Status: In Progress	10
47	Configure Automatic Session Locking on Enterprise Assets Status: In Progress	9



Providing the C-Suite with a Roadmap for your program that reduces risk to an acceptable level.

## Why is Providing a Roadmap so Difficult?

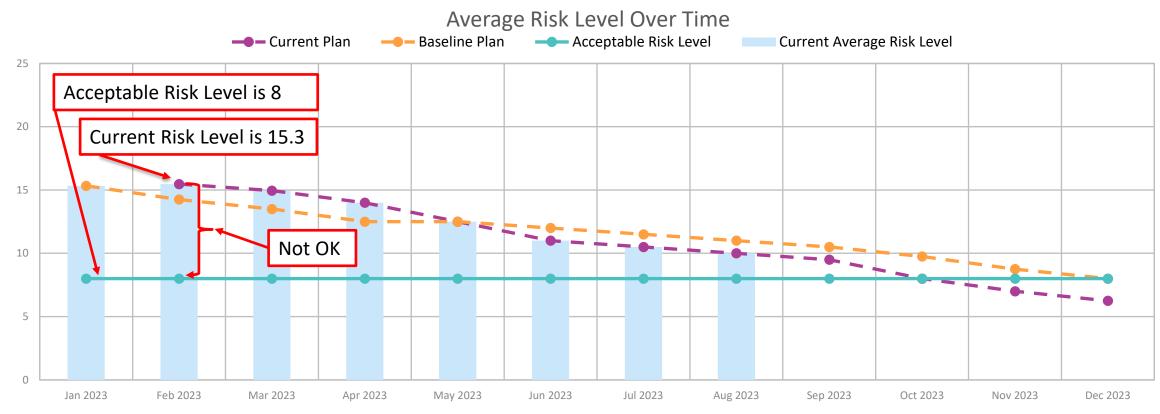
- It is difficult to maintain risk models with changing data over time
- If you do a good job, you'll be asked to always produce it going forward
- How do you define if the overall Risk Level is "OK" or not?
- And if the Risk Level is "Not OK", how do you define "how to get to OK?"



### Roadmap: Planned vs. Actual Risk Reduction

#### Are we OK?

- Our Current Average Risk level was over 15 in January (not OK)
- We are striving to get to Acceptable Risk Level of 8 or less (how we define OK)





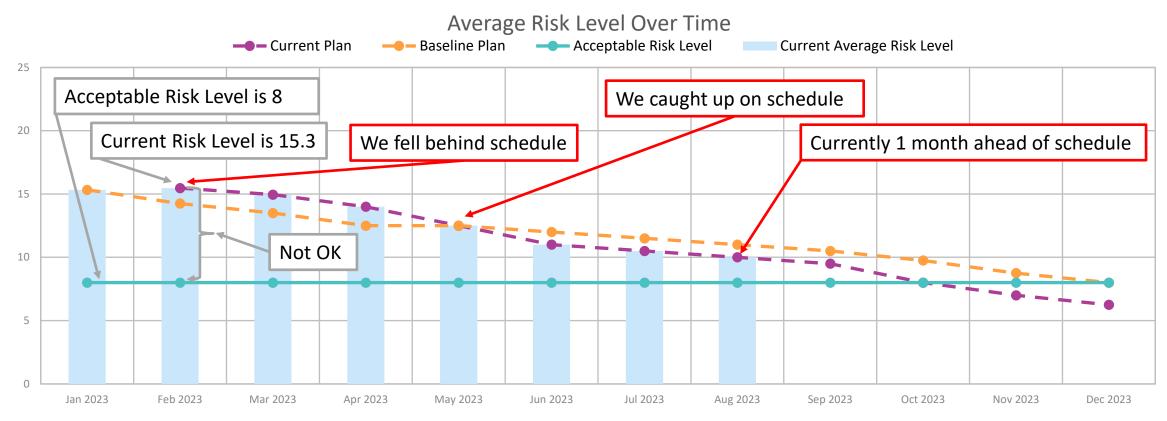
### Roadmap: Planned vs. Actual Risk Reduction

#### Are we OK?

- Our Current Average Risk level was over 15 in January (not OK)
- We are striving to get to Acceptable Risk Level of 8 or less (how we define OK)

#### How do we get to OK?

• We fell behind schedule in February of 2023 but have now caught up in May and currently 1 month ahead of schedule.





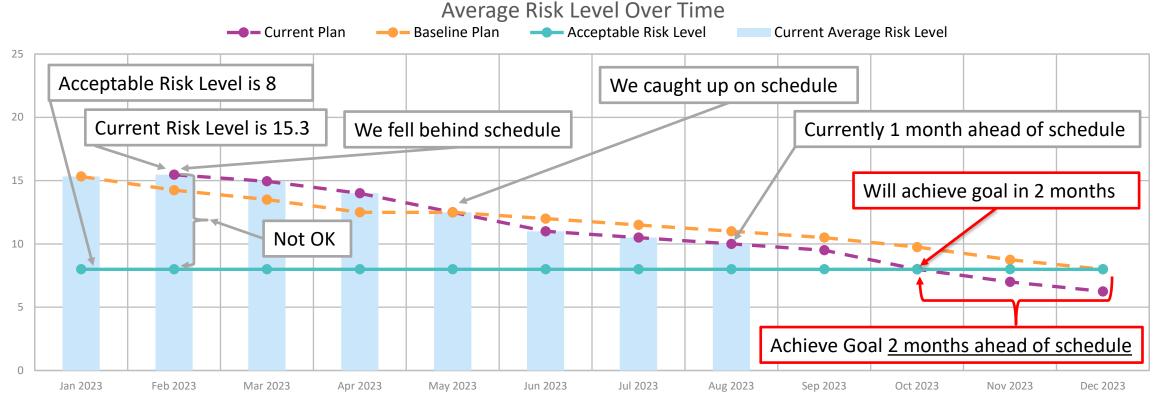
### Roadmap: Planned vs. Actual Risk Reduction

#### Are we OK?

- Our Current Average Risk level was over 15 in January (not OK)
- We are striving to get to Acceptable Risk Level of 8 or less (how we define OK)

### How do we get to OK?

- We fell behind schedule in February of 2023 but have now caught up in May and currently 1 month ahead of schedule.
- We will achieve our goal in 2 months, this October, which will be 2 months ahead of schedule.
- Our risk reduction will follow the "current plan" line as we implement the remediation projects that you have approved.





5

# Communicating Risks and Justifying Expenditure Requests in business terms.

### Can C-Suite and BoD Make Informed Decisions?

If you asked your Leadership Team these four questions, how would they respond?

- 1. Risk Management: Do we have a "clear line" to definitively know if a Risk is "okay" to accept, or "not okay" to accept and we need to remediate it?
- 2. Communication: When discussing risks, is Cybersecurity and Senior Leadership speaking the same or different languages?
- 3. Legal Protection: Are we in a legally defensible position?
- 4. Budgeting: Are we spending the right amount?



### Can C-Suite and BoD Make Informed Decisions?

We surveyed 140 C-Level Executives<sup>1</sup>. Of the respondents:

65% DO NOT understand when it is "okay" to accept a risk

85% DO NOT understand what Cybersecurity is saying

96% DO NOT know if they are in a legally defensible position

97% DO NOT know if they are spending the right amount on Security

Executives <u>do not</u> have the information they need to feel comfortable making decisions!

<sup>&</sup>lt;sup>1</sup> Cybersecurity Breakfast "How Safe Is Your Data" Webinar - April 22<sup>nd</sup>, 2021



# What Happens if Executives Do Not Have the Information They Need to Make Informed Decisions?

- They approve as little as they <u>feel</u> they must
- That is why the Cybersecurity function is so frequently under-resourced





### The Trust & Confidence Meter



### **Trust**

In how you Manage Security

### **Confidence**

In the information presented to reach a <a href="Quality Decision">Quality Decision</a>



# Two Expenditure Approval Approaches with Different Outcomes

**Example:** Data Loss Prevention (DLP) Budget Approval Request

- 1. Traditional Approach
- 2. Proven Budget Narrative Approach



# Traditional Expenditure Approval Approval Approach



### Traditional Approach – DLP Expenditure Request

CISO: "We need a DLP product to catch personal information for claims data that might be leaving the company through email, FTP, web app file shares, or other means."

CISO: "I recommend this \$280,000 solution that solves this burning issue and gets us everything we need."

CFO: "That's a quarter of your budget. Is there a more affordable option or could we implement just a portion of it?"

CISO: "The entry level, bare-bones solution from this vendor is \$50,000, but it will not reduce risk to an acceptable level."

CFO: "Let's start with approving \$50,000 this year and re-evaluate next year."



### Traditional Approach – DLP Expenditure Request

### Does Management Have Information to Feel Comfortable?

- 1. Risk Management: "clear line" to know if a Risk "is okay" to accept? Don't Know
- 2. Communication: Speaking the same or different languages? Don't Understand
- 3. Legal Protection: Legally protected? Not Sure
- 4. Budgeting: Spending the right amount? Don't Know

### **Trust and Confidence**



### What happened?

- The Budget Approver did not have the information they needed, so the Budget Requester did not receive the budget they needed!
- The CISO received 20% of the budget they requested.
- The company is exposed and the CISO is exposed.

# Proven Expenditure Approval Approach Utilizing These 5 Capabilities

Putting it All Together...



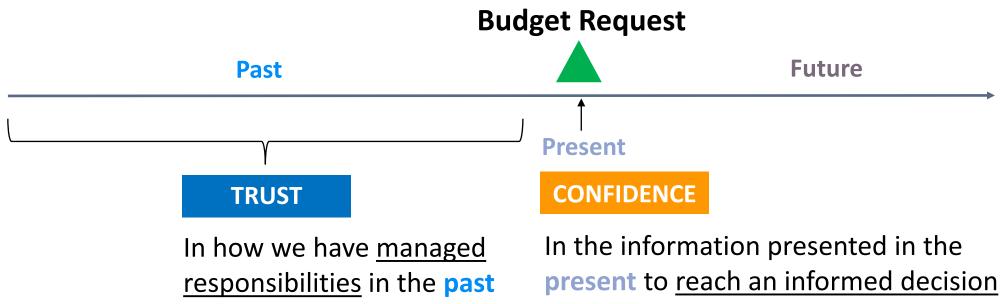
# Two Factors to Consider When Approving Expenditures

**TRUST** 

In how we have managed responsibilities in the past

CONFIDENCE

In the information presented in the present to reach an informed decision





# Proven Expenditure Approval Approach to Establishing Trust and Enabling Confidence

# in how we manage responsibilities

- 1 Big Picture Program Progress Over Time
- 2 Since Our Last Review Program Changes
- 3 Roadmap Planned vs. Actual Risk Reduction (Historic and Future)

### **Confidence**

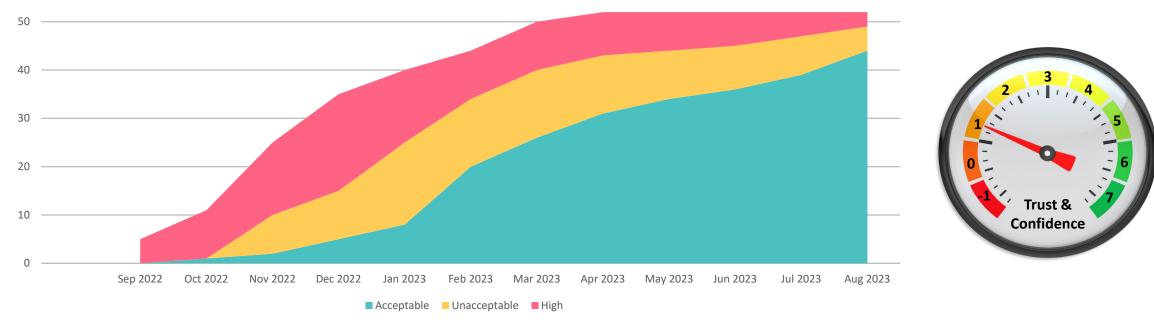
in the information presented to reach an informed decision

- 4 List of Unacceptable Risks
- 5 Budget Request Level 1: Budget Level (Projects and Costs)
- 6 Budget Request Level 2: Project Level (Projects and Business Impacts)
- 7 Budget Request Level 3: Risk Level (Risks and Business Impacts)



# Proven Expenditure Approval Narrative Big Picture - Program Progress Over Time

	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023
High	5	10	15	20	15	10	10	9	8	7	5	3
Unacceptable			8	10	17	14	14	12	10	9	8	5
Acceptable		1	2	5	8	20	26	31	34	36	39	44
Total	5	11	25	35	40	44	50	52	52	52	52	52





# Proven Expenditure Approval Narrative Since Our Last Review – Program Changes

**New Risks Identified** 

Several new risks identified relating to the Business Email Compromise Incident we experienced last quarter.

Risks	Acceptable	Unacceptable	High
Risk Count   Prior to Last Review	7	2	4
New Risks Identified Since Last Review	0	0	0
Risk Count   Current	7	2	4

#### What contributed to risks since last review:

•••	at contributed to risks sin	ec ias	CICVICW.				
	Customer Requirements	<b>X</b>	Incident		Mergers & acquisitions		New Technology
X	Penetration Test		Regulatory Change		Scope Increase	$\neg$	
	Zero Day		Other (see below)		Threat Landscape		Other Assessment
C	ammonts	We co	ompleted our yearly P	en 🛚	est and also experienced a	sec	curity incident in the

Finance Business Unit relating to Business Email Compromise (BEC)

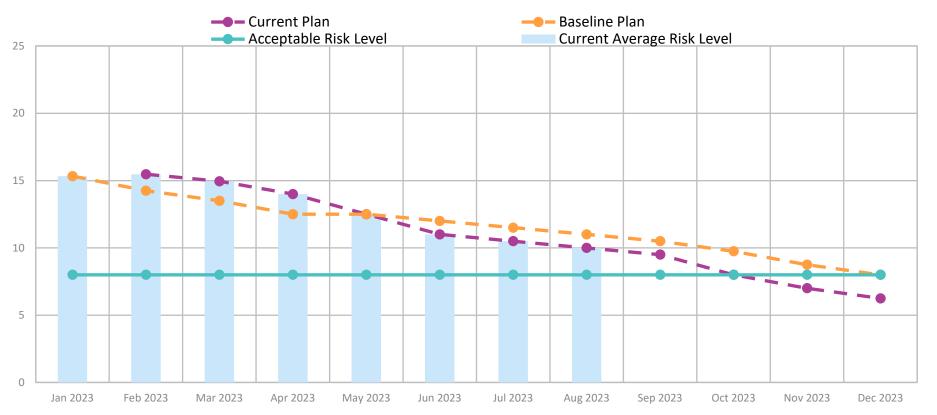




# Proven Expenditure Approval Narrative Roadmap – Planned vs. Actual Risk Level

- As of May, we are ahead of schedule and currently on track to achieve the target risk level 2 months ahead of schedule.
- The decisions you made when you approved resources in January, enabled the organization to achieve these results.

Average Risk Level Over Time







# Proven Expenditure Approval Narrative List of Unacceptable Risks

 Personally Identifiable Information (PII) unintentionally leaving the organization is currently the <u>highest risk is the Risk Register</u>

Risk ID	Risk Score	Risk Description	Likelihood	MISSION (For Our Customers)	OBJECTIVES (Business Goals)	OBLIGATIONS (3 <sup>RD</sup> Party & Public)
12	20	PII leaving the perimeter unintentionally	4	4	3	5
8	15	Secure application development is conducted by a third party that is non contractually obligated or coding securely.	3	4	4	5
2	12	All access requests are submitted via ServiceNow and executed by IT.	3	4	3	2
5	6	Passwords for privileged accounts not adequately managed	2	2	3	2
9	6	Employee onboarding lacks access roles	3	2	1	2





## Proven Expenditure Approval Narrative Level 1: Budget Level

Remediation Project	Estimated Completion Date	Status	Status Approved	RiskIDs Treated	Initial Implementation Costs		Ongoing Yearly Costs		Risk Reduction
	Completion Date			Heateu	Hard Costs	Soft Costs	Hard Costs	Soft Costs	Reduction
DLP Implementation	12/31/2022	Open	No	5	\$250,000	\$30,000	\$20,000	\$10000	20 to 6
Total					\$250,000	\$30,000	\$20,000	\$10,000	

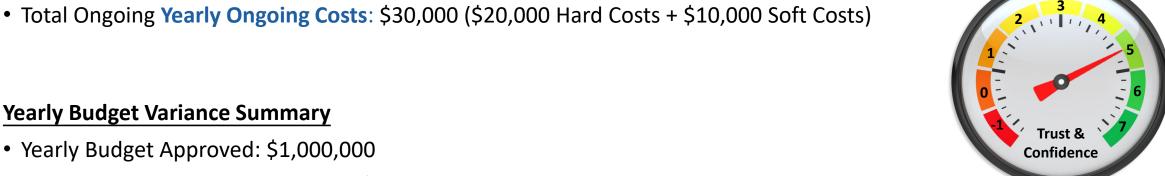
### **Today's Budget Request Summary**

- Total Initial Implementation Costs: \$280,000 (\$250,000 Hard Costs + \$30,000 Soft Costs)

#### **Yearly Budget Variance Summary**

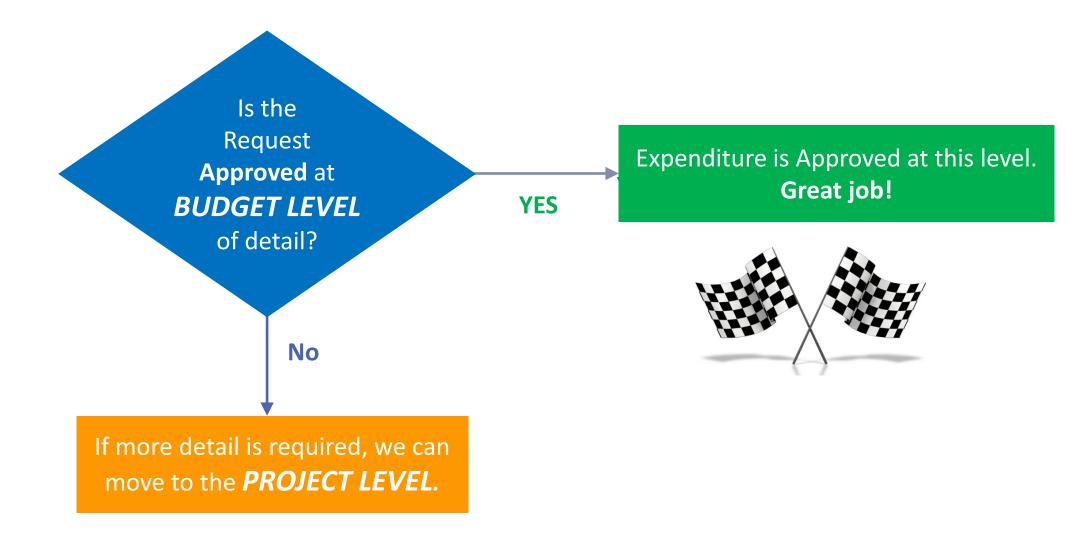
- Yearly Budget Approved: \$1,000,000
- Budget Variance Requested: \$80,000 (\$280,000 + \$800,000 = \$1,080,000. This \$80,000 Over Approved Budget)







### Level 1 – Is Budget Level Request Sufficient?





# Proven Expenditure Approval Narrative Level 2: Project Level

#### **Project Name: DLP Implementation Project**

<b>Estimated Completion</b>	Status	Approved	DickIDs Treated	Initial Implem	entation Costs	Ongoing Y	early Costs	Risk Reduction
Date	Status	Approved	RiskIDs Treated	Hard Costs	Soft Costs	Hard Costs	Soft Costs	KISK REDUCTION
12/31/2021	Open	No	5	\$250,000	\$30,000	\$20,000	\$10,000	20 to 6

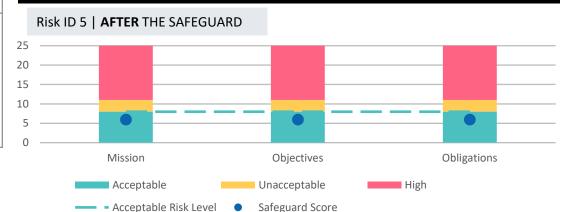
What This Project Accomplishes PII Leaving Perimeter.

Utilizing a \$165 cost per lost PII record (2023 IBM Cost of Data Breach Report), we calculate a breach cost of \$1,650,000 (\$165 x 10,000 customer records) with a potential likelihood of (5) multiple time each year.

This risk has a potential financial impact of \$1,650,000 multiple times per year

Notes

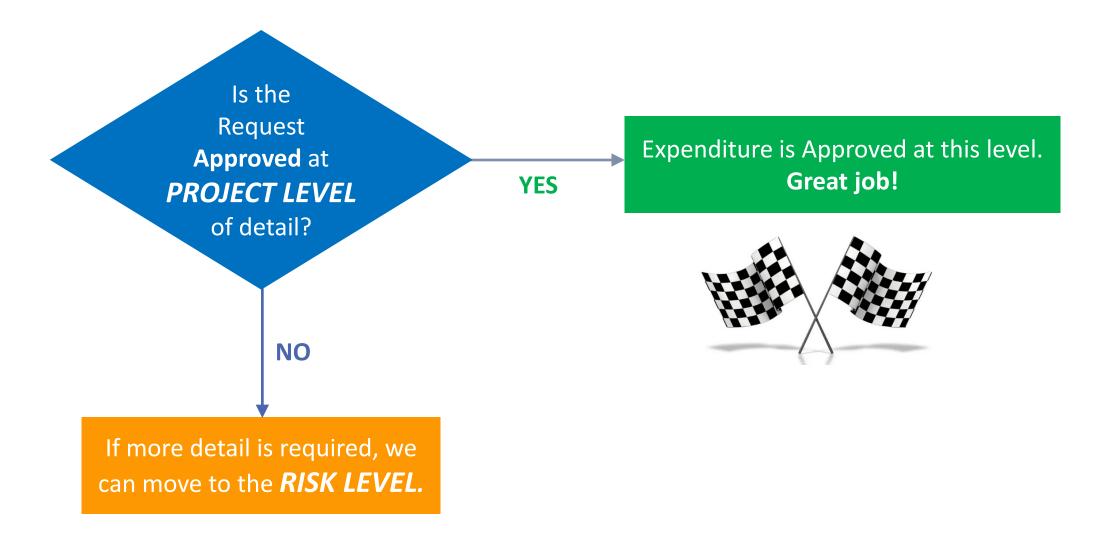








### Level 2 – Is Project Level Request Sufficient?





# Proven Expenditure Approval Narrative 7 Level 3: Risk Level

#### **Risk Overview**

Risk ID	Risk Description
5	PII Leaving Perimeter. Utilizing a \$165 cost per PII lost record (2023 IBM Cost of Data Breach Report), we calculate a breach cost of \$1,650,000 (\$650 x 10,000 customer records) with a potential likelihood of (5) multiple time each year. This risk has a potential financial impact of \$1,6500,000 multiple times per year.

	Legend
25 <b>9</b> 20 15 10	9 or Greater = Unacceptable
<b>Risk</b> 9	8 or Less = Acceptable

#### **Related Project Overview**

Danadiation Dualect	Estimated	Chatus	Ammunund	RiskIDs	Initial Implemer	ntation Costs	Ongoing Ye	arly Costs	Diele Dedenstien	
Remediation Project	Completion Date	Status	Approved	Treated	Hard Costs	Soft Costs	Hard Costs	Soft Costs	Risk Reduction	
DLP Implementation Project	12/31/2022	Open	No	5	\$250,000	\$30,000	\$20,000	\$10,000	<b>20</b> to <b>6</b>	

#### **RISK IF PROJECT IS NOT DONE**

Risk Score: 20 out of 25 (Unacceptable)	Mission Score: 16 out of 25	Objectives Score: 16 out of 25	Obligations Score: 20 out of 25
Likelihood = 4 Likelihood (4) x Highest Impact (5) = <b>Risk of 20</b>	<b>4.00</b> - Many Customers consistently cannot access beneficial information.	<b>4.00</b> - Profits may take more than a fiscal year to recover.	<b>5.00</b> – 10,000+ records exposed

#### **RISK AFTER DOING THE PROJECT**

Risk Score: 6 out of 25 (Acceptable)	Mission Score: 6 out of 25	Objectives Score: 6 out of 25	Obligations Score: 2 out of 25
Likelihood = 2 Likelihood (2) x Highest Impact (3) = <b>Risk of 6</b>	<b>3.00</b> - Some Customers cannot access the information they need to maintain good health outcomes.	<b>3.00</b> - Profits are off planned variance and may take a fiscal year to recover.	<b>1.00</b> – 0 to 49 records exposed





### Proven Expenditure Approval Approach

### Does Management have information to answer the 4 questions?

- 1. Risk Management: "clear line" to know if a Risk "is okay" to accept? Yes, must remediate
- 2. Communication: Speaking the same or different languages? Yes, impacts in business terms
- 3. Legal Protection: Legally protected? Yes, we're performing "due care"
- 4. Budgeting: Spending the right amount? Yes, spending \$280,000 first year to avoid \$1.65M potential impact multiple times each year

### **Trust and Confidence**



### What happened?

- Built Trust using the Proven Expenditure Approval Narrative
- Answered all 4 Questions







# **Survey Question #3**





# Applying It

Next Steps...

# Options for Getting Started

#### **Automatic**



### Implement & Maintain Compliance with DoCRA



3

# Systematize via Software Application

### ReasonableRisk.com Software as a Service (SaaS)

- **DoCRA** The <u>only SaaS with DoCRA natively built in.</u>
- All 5 Capabilities provided "out of the box" as part of Management Reporting.
- Allows you to Maintain your compliance.

#### **Assisted**



Implement
DoCRA and
5 Capabilities



2

Consulting Support

### **HALOCK Risk Management Consulting Services**

- DoCRA Consultants guide and help you implement and operate. You get there faster and with less hassle than DIY.
- 5 Capabilities Consultants lead development of spreadsheets and PowerPoint views. You then manually update over time.

#### Manual





1

Do It Yourself (DIY)

#### **CIS RAM**

- DoCRA Risk Assessment and spreadsheet templates that you populate and manually update over time
- 5 Capabilities PowerPoint and Spreadsheet examples provided in this presentation that you populate and manually update over time



### Reasonable Risk SaaS - Testimonial

**Automatic** 



Implement & Maintain
Compliance with DoCRA



Systematize via Software Application

ReasonableRisk.com Software as a Service (SaaS)

- DoCRA The only SaaS with DoCRA natively built in.
- All 5 Capabilities provided "out of the box" as part of Management Reporting.
- Allows you to Maintain your compliance.

"It's important to me that Reasonable Risk is shared with my colleagues because I believe it is a valuable tool. It fills a gap that so many are facing with regard to risk management and having the capability to present that risk to others in a meaningful manner."

- CISO of \$2.5 Billion Global Conglomerate





### Thank you

### Jim Mirochnik

MBA, PMP, ISO 27001 Auditor

CEO, Senior Partner

**HALOCK** Security Labs

jmirochnik@halock.com

847.221.0205

### 3 Ways to Get Started

Just click and go.



Download this presentation



Discuss DoCRA Consulting Support Services (halock.com)



Request Demo of Reasonable Risk Software (reasonablerisk.com)

